

ANNUAL IMPACT ASSESSMENT REPORT - 2022

Mobile Health Clinics under CSR Project

Introduction

This report focuses on the impact assessment of three Mobile Health Clinics (MHCs) operational in Delhi-NCR region under CSR initiative. Services offered by MMU include Diagnostic Services Tests for selected diseases, Reproductive and Child Health (MCH), Nutritional Supplements Consultation and Family Planning Consultation and services (Oral Contraceptives Pills and Condom distribution). Geriatric Health Care and Covid Essential Services were also provided to the beneficiaries under this project.

The objective of the study was to assess the effectiveness of MHC operations under the CSR Initiative, and the significance of MHC program during pandemic period (COVID-19). The study also assessed the contribution of MHC in achieving primary health care-access of 3 target community population.

The study includes both primary and secondary research for data collection process. The survey was undertaken in the three operational areas Okhla Phase 1 & II, Seelampur (urban slums) and Nangloi of Delhi-NCR region where the MHCs are operational. The study took into account a total of 401 samples of different stakeholders.

The study revealed that the basic quality of health has improved due to availability and accessibility of MHC services at doorstep for the community. Respondents have expressed happiness with the easy and swift access to the respective MHCs in their areas. After assessing the satisfaction level of the respondents regarding the effectiveness of MHC, it was concluded that all respondents were satisfied with the services provided by the MHC in their respective localities.

Keeping in mind the MHC timings, type of services and conditions to access these services the awareness of the respondents was examined and the results showed that majority of the respondents were aware about the services. A majority respondents mentioned that the MHC door step services in their locality are connecting the underserved community to accessible health care services. The respondents also mentioned that MHC has helped prevention of major/minor diseases through provision of medicines & awareness sessions. The dedicated MHC staff has been actively spreading awareness about the importance of sanitization process during the COVID-19 pandemic.